



## FLOODPLAIN MANAGEMENT, NFIP, RISKMAP, & INSURANCE CONTACTS

### **ID FLOODPLAIN MANAGEMENT - 322 E. Front Street, P.O. Box 83720, Boise, ID 83720** <https://idwr.idaho.gov/floods/>

*The State Coordinator can assist with questions related to floodplain management, NFIP policy & regulations, compliance, training, outreach, etc.*

Vacant, State NFIP Coordinator	<a href="mailto:@idwr.idaho.gov">@idwr.idaho.gov</a>	(208) 287-49xx
Maureen O'Shea, AICP, CFM, Floodplain Specialist	<a href="mailto:Maureen.OShea@idwr.idaho.gov">Maureen.OShea@idwr.idaho.gov</a>	(208) 287-4928
Tim Luke, IDWR Compliance Bureau Chief	<a href="mailto:Tim.Luke@idwr.idaho.gov">Tim.Luke@idwr.idaho.gov</a>	(208) 287-4959
Aaron Golart, State Stream Channel Coordinator	<a href="mailto:Aaron.Golart@idwr.idaho.gov">Aaron.Golart@idwr.idaho.gov</a>	(208) 287-4941

### **RISKMAP PROGRAM**

*The Risk MAP Program Manager can assist with questions related to Hazard Risk Mapping, Assessment, & Planning*

Marshall Rivers, PMP, Risk Analyst	<a href="mailto:marshall.rivers@fema.dhs.gov">marshall.rivers@fema.dhs.gov</a>	(425) 381-3773
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### **ID STATE HAZARD MITIGATION OFFICER (SHMO) - 4040 W. Guard St, Bldg. 600, Boise, ID 83705** <https://ioem.idaho.gov/>

*The Hazard Mitigation Officer can assist with questions related to Hazard Mitigation Assistance Grant Funding & county multi-hazard mitigation plans.*

Susan Cleverley, Mitigation Section Chief	<a href="mailto:scleverley@imd.idaho.gov">scleverley@imd.idaho.gov</a>	(208) 258-6545
Lorrie Pahl, Mitigation Planner	<a href="mailto:lpahl@imd.idaho.gov">lpahl@imd.idaho.gov</a>	(208) 258-6508

### **FEMA, REGION X - 130 - 228th Street SW, Bothell, WA 98021-9796** <https://www.fema.gov/about/organization/region-10>

*The Region X can assist with questions related to Risk MAP projects, floodplain management, NFIP policy & regulations, compliance, training, outreach, & more.*

Suzanne Sarpong, PE, Emergency Management Specialist (Mitigation)	<a href="mailto:suzanne.sarpong@fema.dhs.gov">suzanne.sarpong@fema.dhs.gov</a>	(202) 655-8765
Scott Van Hoff, CFM, Insurance Specialist	<a href="mailto:scott.vanhoff@fema.dhs.gov">scott.vanhoff@fema.dhs.gov</a>	(425) 487-4677
John Graves, CFM, Chief, Floodplain Management & Insurance Branch	<a href="mailto:john.graves@fema.dhs.gov">john.graves@fema.dhs.gov</a>	(425) 487-4737
Marshall Rivers, PMP, Risk Analyst	<a href="mailto:marshall.rivers@fema.dhs.gov">marshall.rivers@fema.dhs.gov</a>	(425) 381-3773
Wendy Shaw, PE, Regional Flood Engineer	<a href="mailto:wendy.shaw@fema.dhs.gov">wendy.shaw@fema.dhs.gov</a>	(425) 487-4636

### **NFIP BUREAU & STATISTICAL AGENT – Region X**

Information about policies, ratings, coverage, claims, lender & agent workshops, etc.

Kristin Minich, CFM, Regional Manager, NFIP Region X	<a href="mailto:kristin.minich@associates.fema.dhs.gov">kristin.minich@associates.fema.dhs.gov</a>	(360) 658-8188
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### **NFIP CONSUMER & AGENT INFORMATION**

<https://www.floodsmart.gov/>

National Information Hotline	(800) 427-4661
NFIP Agent Referral line	(888) 379-9531

### **COMMUNITY RATING SYSTEM**

<https://www.fema.gov/floodplain-management/community-rating-system>

North ID - Marlene Jacobs, CFM, CRS Specialist	<a href="mailto:Marlene.Jacobs@verisk.com">Marlene.Jacobs@verisk.com</a>	Office: (503) 642-6138
South ID – Teresa Alvelo, CFM, CRS Specialist	<a href="mailto:Teresa.Alvelo@verisk.com">Teresa.Alvelo@verisk.com</a>	Office: (541) 786-4724

### **FEMA MAP SERVICE CENTER**

<https://msc.fema.gov/portal/home>

Technical assistance, LOMA/LOMR requests - <b>toll free</b>	(877) 336-2627 (877-FEMA-MAP)
Flood Insurance Rate Maps and Flood Insurance Studies	(877) 336-2627
<b>Community Status Book</b> – See Current Effective Map column for FIRM Index date	<a href="https://www.fema.gov/cis/ID.pdf">https://www.fema.gov/cis/ID.pdf</a>

### **NFIP PUBLICATIONS & TECHNICAL BULLETINS**

<https://www.fema.gov/multimedia-library>

FEMA, Attn: Publications, <a href="mailto:FEMAPubs@gpo.gov">FEMAPubs@gpo.gov</a>	(800) 480-2520 FAX (250) 699-0525
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### **ARMY CORPS OF ENGINEERS**

<http://www.nww.usace.army.mil/>

*The Outreach Coordinator can assist with questions related to USACE projects & provide appropriate contact information.*

Chaz Fredrickson, Silver Jackets Outreach Coordinator	<a href="mailto:Chaz.M.Fredrickson@usace.army.mil">Chaz.M.Fredrickson@usace.army.mil</a>	(208) 433-4463
Russel Lodge, PE Hydraulics Engineer	<a href="mailto:Russel.W.Lodge@usace.army.mil">Russel.W.Lodge@usace.army.mil</a>	(208) 401-4888
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