

National Flood Insurance Program Help List

Region X Help Desk

The Region X Help Desk can assist you with questions related to Risk MAP projects, floodplain management, NFIP policy and regulations, compliance, training, outreach, and much, much more!

RegionXHelpDesk@starr-team.com.

Department of Water Resources

322 East Front Street
PO Box 83720
Boise, Idaho 83720-0098

State NFIP Coordinator

The State Coordinator can assist you with questions related to Risk MAP projects, floodplain management, NFIP policy and regulations, compliance, training, outreach, and much, much more!

Maureen O'Shea, AICP, CFM

Phone: (208) 287-4928

Maureen.oshea@idwr.idaho.gov

<https://www.idwr.idaho.gov/floods/>

State Stream Channel Coordinator

The Stream Channel Coordinator can assist you with permitting requirement questions related to any type of alteration work, including recreational dredge mining done inside the ordinary high water marks of a continuously flowing stream.

Aaron Golart

Phone: (208) 287-4941

Aaron.golart@idwr.idaho.gov

<https://www.idwr.idaho.gov/streams/>

Idaho Bureau of Homeland Security

4040 Guard Street, Building 600
Boise, ID 83705-5004

State Hazard Mitigation Officer

The Hazard Mitigation Officer can assist counties with questions related to Hazard Mitigation Assistance Funding and implementation of county multi-hazard mitigation plans.

Susan Cleverley, CFM

Phone: (208) 258-6545

mstephensen@bhs.idaho.gov

Risk MAP Program Manager

The Risk MAP Program Manager can assist communities with questions related to Hazard Risk Mapping, Assessment, and Planning.

Ryan McDaniel, CFM

Phone: (208) 258-6593

rmcdaniel@bhs.idaho.gov

FEMA Region X Contacts

Federal Emergency Management Agency
130 – 228th Street, S.W.
Bothell, Washington 98021-9796

Idaho Floodplain Management Specialist

The Floodplain Management Specialist can assist you with questions related to floodplain management, NFIP policy and regulations, compliance, and much, much more!

Michelle Geiger

Phone: (425) 487-4691

Michelle.Geiger@fema.dhs.gov

www.floodsmart.gov

Insurance Program Specialist

The Insurance Program Specialist can assist you with specific questions related to the NFIP.

Deborah Gauthier

Phone: (425) 487-2023

deborah.gauthier@fema.dhs.gov

Flood Insurance Studies and Maps

FEMA Risk Analyst can assist communities with questions regarding FEMA Risk MAP initiatives and disaster applications.

Kelly Stone, Risk Analyst

Phone: (425) 487-4636

Kelly.Stone@fema.dhs.gov

Regional Flood Engineer

The Regional Flood Engineer can assist you with questions regarding FEMA Risk Map initiatives and hydrologic and hydraulic methods used in Flood Insurance Studies.

David M. Ratté, P.E.

Phone: (425) 487-4657

david.ratte@fema.dhs.gov

Community Rating System

The CRS Specialist can assist you with questions related to the Community Rating System for NFIP participating communities.

Southern Idaho ISO/CRS Specialist

Gina Gabriel

Phone: (303) 248-6330

gina.gabriel@iso.com

Northern Idaho ISO/CRS Specialist

Marlene Jacobs

Phone: (503) 342-6138

mjacobs@iso.com

Army Corps of Engineers

720 Park Boulevard, Suite 245
Boise, Idaho 83712

District Outreach Coordinator

The District Outreach Coordinator can assist you with questions related to U.S. Army Corps of Engineer associated projects to the NFIP and provide appropriate contact information.

Brandon Hobbs

Phone: (208) 433-4463

Brandon.W.Hobbs@usace.army.mil

Levee Safety Program Manager

The Levee Safety Program Manager can assist communities with questions related the proper operation and maintenance of flood controlled project, and describe the types of assistance the USACE can provide before, during, and after a flood.

Herb Bessey, P.E.

Phone: (509) 527-7144

Herb.g.bessey@usace.army.mil

Supervisory Emergency Management Specialist

The Supervisory Emergency Management Specialist can assist communities with questions related to post flood rehabilitation efforts and requirements relative to receiving rehabilitation assistance.

Val Bogdanowitz

Phone: (509) 527-7041

Val.p.bogdanowitz@usace.army.mil