



State of Idaho
DEPARTMENT OF WATER RESOURCES

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C.L. "BUTCH" OTTER
 Governor

GARY SPACKMAN
 Director

FLOODPLAIN MANAGEMENT, RISK MAP, & INSURANCE CONTACTS 6-4-18

FLOODPLAIN MANAGEMENT - 322 E. Front Street, P.O. Box 83720, Boise, ID 83720 <http://www.idwr.idaho.gov/floods>

Maureen O'Shea, AICP, CFM, State NFIP Coordinator	Maureen.OShea@idwr.idaho.gov	(208) 287-4928
Tim Luke, IDWR Compliance Chief	Tim.Luke@idwr.idaho.gov	(208) 287-4959
Aaron Goulart, State Stream Channel Coordinator	Aaron.Goulart@idwr.idaho.gov	(208) 287-4941

ID RISKMAP PROGRAM - 4040 W. Guard St, Bldg. 600, Boise, ID 83705 <http://www.ioem.idaho.gov>

Robin Kiska, Risk MAP Program Manager	rkiska@imd.idaho.gov	(208) 258-6593
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ID STATE HAZARD MITIGATION OFFICER - 4040 W. Guard St, Bldg. 600, Boise, ID 83705 <http://www.ioem.idaho.gov>

Susan Cleverley, CFM, Mitigation Section Chief	scleverley@imd.idaho.gov	(208) 258-6545
Lorrie Pahl, Mitigation Planner	lpahl@imd.idaho.gov	(208) 258-6508

FEMA, REGION X - 130 - 228th Street SW, Bothell, WA 98021-9796 <http://www.fema.gov/region-x-ak-id-or-wa>

Karen Wood McGuinness, Floodplain Management Specialist	karen.wood-mcguinness@fema.dhs.gov	(425) 487-4675
Vacant, Insurance Specialist	@fema.dhs.gov	(425) 487-xxxx
John Graves, CFM, Chief, Floodplain Management & Ins.Branch	john.graves@fema.dhs.gov	(425) 487-4737
Charlie Kline, Risk Analyst	kelly.stone@fema.dhs.gov	(425) 487-4636
David Ratte, PE, Regional Flood Engineer	david.ratte@fema.dhs.gov	(425) 487-4657

NFIP BUREAU & STATISTICAL AGENT – Region X

<http://www.fema.gov/national-flood-insurance-program-bureau-statistical-agent-regional-support-offices>

Information about policies, ratings, coverage, claims, lender & agent workshops, etc.
 Kristin Minich, CFM, Regional Manager, NFIP Region X KMinich@nfip-iservicel.com (360) 658-8188

NFIP CONSUMER & AGENT INFORMATION

<https://www.floodsmart.gov/floodsmart/>

National Information Hotline	(800) 427-4661
NFIP Agent Referral line	(888) 379-9531

COMMUNITY RATING SYSTEM

<http://www.fema.gov/national-flood-insurance-program-community-rating-system>

North ID - Marlene Jacobs, CFM, ISO/CRS Specialist,	MJacobs@iso.com	Office: (503) 642-6138
South ID – Constance Lake, CFM, ISO/CRS Specialist	constance.lake@verisk.com	Office: (307) 258-5661

FEMA MAP SERVICE CENTER

<http://msc.fema.gov/portal>

Technical assistance, LOMA/LOMR requests - **toll free** (877) 336-2627 (877-FEMA-MAP)
 Flood Insurance Rate Maps and Flood Insurance Studies (877) 336-2627 FAX (800) 358-9620

Community Status Book – See Current Effective Map column for FIRM Index date

<http://www.fema.gov/national-flood-insurance-program/national-flood-insurance-program-community-status-book>

NFIP PUBLICATIONS & TECHNICAL BULLETINS

<http://www.fema.gov/resource-document-library>

FEMA, Attn: Publications, Post Office Box 7027, Washington, D.C. 20024 (800) 480-2520 FAX (301) 362-5335

ARMY CORPS OF ENGINEERS - 720 Park Blvd., Suite 245, Boise, ID 83712

<http://www.nww.usace.army.mil/>

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